



Global Volunteering Alliance

# VOLUNTEERING LEARNING PROGRAMME

Draft contents



# DRAFT CONTENTS\*

Day #00. Saturday, September 17		
18:00 – 19:30	Organization	Welcome and presentation of the programme

Day #01. Sunday, September 18				
Schedule	Methodology	Content	Speaker	Description
09:00 – 09:30	Opening	Formal opening	Jagan Chapagain. Secretary General. International Federation.  Javier Senent. President. Spanish Red Cross.	Words of welcome for the participants of the Programme, with a focus on the development of volunteering within the framework of the National Societies of the Red Cross and the Red Crescent.
09:30 – 10:30	Speaker	Challenges and future of the Red Cross and Red Crescent National Societies	Jagan Chapagain. Secretary General. International Federation.	Space where the challenges faced by National Societies worldwide will be shared with all participants. The goal is to enable strategic management and show how volunteering can be crucial to implement in the face of today's changing needs.

\*This draft may undergo changes depending on the availability of facilitators and key speakers




 Case study

 Workshop

 Speaker




Day #01. Sunday, September 18				
Schedule	Methodoly	Content	Speaker	Description
10:30 – 13:00	Case Study 01	Volunteering motivations: MOTI	Carine Fleury. Director. Volunteering and Youth. Switss Red Cross.  Gabriel Pictet. IFRC	Facilitators will share how to use evidence and data to better understand volunteer motivations and thus improve our volunteer management.
13:00 – 14:30	Comida			
14:30 – 15:30	Case Study 01	Volunteering motivations: MOTI (continuation)	Carine Fleury. Director. Volunteering and Youth. Switss Red Cross.  Gabriel Pictet. IFRC	Facilitators will share how to use evidence and data to better understand volunteer motivations and thus improve our volunteer management.
15:30 – 18:30	Workshop 01	Volunteer leadership and motivation	Nabih Jabr. Undersecretary General. Lebanese Red Cross.	What implications and connections does leadership have with the motivation of volunteers? What are the keys to achieving a more inclusive and horizontal leadership that promotes more efficient teams? These will be some of the questions that will be worked on in this workshop.

\*This draft may undergo changes depending on the availability of facilitators and key speakers

-  Case study
-  Workshop
-  Speaker

Day #02. Monday, September 19				
Schedule	Methodology	Content	Speaker	Descripción
09:00 – 10:30	Speaker	Links between capacity development and volunteering: an International Federation perspective	Frank Mohrhauer. Director of the National Society Development Services Department of the International Federation of Red Cross and Red Crescent Societies (IFRC)	Participants will learn, from an International Federation perspective, the strong links between organizational development and volunteer development at the local level.
10:30 – 13:00	Case study 02	Security and protection of volunteers	Stefan Agerhem. Sr. Advisor, Volunteering in Conflicts and Emergencies (ViCE) Swedish Red Cross	Participants will learn how to develop a clear checklist of minimum standards and measures tailored to their individual contexts, enabling them to acquire policies and guidance within their respective National Societies.
13:00 – 14:30	Lunch			
14:30 – 15:10	Institutional message	Institutional Intervention	<b>To be confirmed.</b> Javier Senent. President. SRC	Institutional message addressed to participants, focused on the development of volunteering within the national societies of the Red Cross and the Red Crescent.
15:10 – 18:30	Case study 03	Community participation	Ian Steed. Consultant.	Case study on the social commitment of communities, to help fulfill our humanitarian mission through the analysis of a real scenario that opens a discussion on social participation.

\*This draft may undergo changes depending on the availability of facilitators and key speakers

-  Case study
-  Workshop
-  Speaker

Day #03. Tuesday, September 20				
Schedule	Methodology	Content	Speaker	Description
09:00 – 11:00	Speaker	The scope of action in the Red Cross and Red Crescent	Antoni Bruel. General Coordinator. SRC.	The action of the Red Cross and the Red Crescent and the role of volunteers in the development of high-impact but efficient activities.
11:00 – 13:00	Workshop 02	Agile methodologies	Carla López Adrover. Consultant. Explora.	Participants will be able to improve their skills to plan in the short and medium term, using a specific agile methodology: scrum
13:00 – 14:30	Lunch			
14:30 – 17:30	Workshop 03	Failures fair	Carla López Adrover. Consultant. Explora.	The idea is to share approaches that have failed to be implemented and what lessons learned that participants can share with the group.

Day #04. Wednesday, September 21				
Schedule	Methodology	Content	Speaker	Description
09:00 – 13:00	Case study 04	Innovation in the development of volunteering	Shaun Hazeldine. Innovation Lead Head – Solferino Academy IFRC	If the demands placed on us by people who approach our organizations to volunteer change, we must be vigilant in trying to be better prepared to align ourselves with those demands. The participants will work first-hand on how the changes that occur in our contexts must imply changes in the way we attract and deal with the development, management and action of volunteering.
13:00 – 14:30	Lunch			
14:30 – 17:30	Workshop 04	Communication skills	Marissa Anglarill. Consultant. Let's Talk	Wondering what you could do to improve your communication skills? The facilitator will share some techniques to unlock the communication potential of participants.

\*This draft may undergo changes depending on the availability of facilitators and key speakers

Day #05. Thursday, September 22				
Schedule	Methodology	Content	Speaker	Description
09:00 – 13:00	Case study 05	Strategic planning	Pablo Navajo. Enviroment and Education Director. SRC	The Red Cross Red Crescent represents a microcosm where strategic planning requires new approaches and practices at all levels.
13:00 – 14:30	Lunch			
14:30 – 17:00	Speaker	Volunteering and gender		The idea is to share approaches that have failed to be implemented and what lessons learned participants can share with the group.




Day #06. Friday, September 23				
Schedule	Methodology	Content	Speaker	Description
09:00 – 13:00	Workshop 05	Tools for strategic planning in a changing world	Miguel Arjona. Professor. Pontificia of Comillas University.	By considering representation of the diversity of National Societies at various stages of socio-economic development and maturity, the workshop aims to demonstrate the need to consider key elements and aspects while providing strategic planning tools for each country's circumstances. This workshop aims to provide the relevant resources and tools necessary to meet the changing demands and high expectations that we, and our partners, place on us.
13:00 – 14:30	Lunch			

\*This draft may undergo changes depending on the availability of facilitators and key speakers

Day #06. Friday, September 23				
Schedule	Methodology	Content	Speaker	Description
14:30 – 17:30	Workshop 06	Innovation and creativity	Sergi Morella. Gema Canovas. Frog & Capgemini Team. Consultants.	Participants will learn a technique aimed at producing high-level ideas to face challenges or new initiatives in our National Societies.
17:30 – 18:30	Guidance on the final course Project			
	Programme closure			

Day #07. Saturday, September 24
Exit and departure from the facilities in El Tiemblo to Madrid. End of the face-to-face module of the Volunteering Learning Programme

\*This draft may undergo changes depending on the availability of facilitators and key speakers

-  Case study
-  Workshop
-  Speaker